



St. Bernardine Medical Center

A member of CHW

Visitor Guide

THIS CAMPUS IS SMOKE-FREE.

2101 N. Waterman Avenue
San Bernardino, CA 92404
909.883.8711
www.StBernardineMedicalCenter.org

In order to make your time at St. Bernardine Medical Center as comfortable as possible, we want you to be aware of the following amenities:

Cafeteria

The hospital cafeteria is open seven days a week.

Monday – Friday	Saturday and Sunday
6:30 to 10 am	7 to 10 am
10:30 am to 2:30 pm	10:30 am to 3 pm
3 to 7 pm	Closed after 3 pm

CarePages

CarePages are free, personal and private Web pages that help family and friends communicate when someone is receiving care in our hospital. Go to www.StBernardineMedicalCenter.org and click on the Helpful Links drop down menu at the top of the home page to begin. You can also thank your caregiver by sending a CareCompliment.

Chapel

The Catholic Mass and Eucharist are celebrated every day in St. Bernardine's hospital chapel at the times listed below. The chapel, located near the hospital's main entrance, is available for prayer and reflection.

Monday – Friday	Saturday and Sunday
Noon	8 am

Parking

Free valet parking is available.

Monday – Friday
7 am to 8 pm

After hours, car keys may be retrieved from the Public Safety Office in the Emergency Department lobby or by calling extension 2911 or 2912. Holidays excluded.

Smoke-free Campus

For the health and safety of our patients, visitors and staff, St. Bernardine Medical Center is a smoke-free environment. Smoking and tobacco use are not permitted anywhere on our campus.

Vending Machines

Vending machines are located on the first floor, near the cafeteria and outside the Emergency Department entrance.

St. Bernardine Medical Center Visitor Guidelines

All visitor policies may be modified based on patient and hospital needs.

Unit/Floor	Hours	Number of Visitors Permitted	Children
Critical Care Unit Floor 2	All hours, except 6:30 am – 8 am 6:30 pm – 8 pm	2	16 and older
Labor and Delivery Floor 3	All hours	2 + support person	16 and older
Neonatal Intensive Care Unit Floor 3	All hours, except 6 am – 8 am 6 pm – 8 pm	2	Parents and Grandparents only.
Mother and Baby Floor 3	8 am – 8 pm	3	Permitted
Medical/Surgical Units Floors 4 and 5	8 am – 8 pm	3	Permitted
Telemetry & DOU (<i>direct observation unit</i>) Floor 6	8 am – 8 pm	3	Permitted
Isolation Rooms	8 am – 8 pm	2 per patient	16 and older

Children under 16 with adult supervision are permitted in the first floor waiting areas, including the main lobby, ER lobby and cafeteria.

Visitor guidelines may be changed each year during flu season to align with CDC recommendations or outbreaks.

At St. Bernardine Medical Center, the health and well-being of our patients and visitors is of utmost importance. While you are here, we ask for your cooperation in following hospital policies to ensure your safety as well as that of our patients. With your help, we can avoid exposing others to unnecessary illness.

Here are steps you can take to prevent the spread of infection:

- Wash your hands with soap and water prior to and during your visit.
- If required, be prepared to wear gloves, gowns and/or masks.
- Children must be under the direct care of an adult at all times.
- Consider the state of your health. If you are sick, please stay home.